

# QUALITY, HEALTH, SAFETY AND ENVIRONMENTAL POLICY

REVIEW 3  
April 2021

**TENKA BEST S.L.U.**, whose purpose is **DESIGN, DEVELOP, MANUFACTURE AND COMERCIALIZATION OF HOME BIOCIDES AND/OR AIR-FRESHNERS** considers as key part of the organization and establish as a reference policy, led by high management, institute a managing system based on ISO 9001:2015 and IFC HPC norms as base of improvement of the service rendered to its clients.

**TENKA BEST S.L.U.** High Management focus System's Management as a way of organizing company operation from some fundamental pillars:

- **Continuous improvement** of our products, services, and Environmental and Safety management system quality.
- **Current legislation** accomplishment.
- **High quality standards** that ensure customer satisfaction and continuous improvement of System's efficacy.

To get it, **TENKA BEST S.L.U.** establish the following basic principles:

1. **Establish Quality and its improvement as responsibility of all company members departing from High Management.**
2. **Quality it's obtained by planning, executing, reviewing, and improving Managing System considering all the time the organization's context both internal and external and stakeholders.**
3. **Offer to our clients safe products that accomplish all agreed requirements, legal and specific regulation, delivering products that warranty customer's satisfaction.**
4. **Qualify and make all our collaborators aware of all company values.**
5. **Promote productive optimization within the company taking the maximum attention to technological evolution and possible improvement that new technologies make us available.**
6. **Promote Continuous Improvement of Managing System both productive process and provision of service as efficacy.**
7. **Quality requires participation and collaboration of the whole. That's why this policy it's communicated to whole company staff for it acknowledge and comprehension as to whole stakeholders.**
8. **In the same way, improving environmental development by working into accomplish our objectives aligned with our strategy.**
9. **Encourage environmentally sustainable practices of the company and lifecycle of our products making a sustainable use of resources.**
10. **Skill and make organization staff aware of environmental performance as well as provide necessary resources to achieve the best performance of the environmental system.**
11. **Encourage staff compromise with professional ethics responsibility.**

To effectively apply the principles and objectives of TENKABEST, it's absolutely mandatory the support of them both directive team as whole staff.

Aiguafreda, 27th of April 2021  
**Ramon Albert Raich Puyol**