

QUALITY, HEALTH, SAFETY AND ENVIRONMENTAL POLICY

REVIEW 3
April 2021

TENKA BEST S.L.U., whose purpose is **DESIGN, DEVELOP, MANUFACTURE AND COMERCIALIZATION OF HOME BIOCIDES AND/OR AIR-FRESHNERS** considers as key part of the organization and establish as a reference policy, led by high management, institute a managing system based on ISO 9001:2015 and IFC HPC norms as base of improvement of the service rendered to its clients.

TENKA BEST S.L.U. High Management focus System's Management as a way of organizing company operation from some fundamental pillars:

- **Continuous improvement** of our products, services, and Environmental and Safety management system quality.
- **Current legislation** accomplishment.
- **High quality standards** that ensure customer satisfaction and continuous improvement of System's efficacy.

To get it, **TENKA BEST S.L.U.** establish the following basic principles:

1. Establish Quality and its improvement as responsibility of all company members departing from High Management.
2. Quality it's obtained by planning, executing, reviewing, and improving Managing System considering all the time the organization's context both internal and external and stakeholders.
3. Offer to our clients safe products that accomplish all agreed requirements, legal and specific regulation, delivering products that warranty customer's satisfaction.
4. Qualify and make all our collaborators aware of all company values.
5. Promote productive optimization within the company taking the maximum attention to technological evolution and possible improvement that new technologies make us available.
6. Promote Continuous Improvement of Managing System both productive process and provision of service as efficacy.
7. Quality requires participation and collaboration of the whole. That's why this policy it's communicated to whole company staff for it acknowledge and comprehension as to whole stakeholders.
8. In the same way, improving environmental development by working into accomplish our objectives aligned with our strategy.
9. Encourage environmentally sustainable practices of the company and lifecycle of our products making a sustainable use of resources.
10. Skill and make organization staff aware of environmental performance as well as provide necessary resources to achieve the best performance of the environmental system.
11. Encourage staff compromise with professional ethics responsibility.

To effectively apply the principles and objectives of TENKABEST, it's absolutely mandatory the support of them both directive team as whole staff.

Aiguafreda, 27th of April 2021
Ramon Albert Raich Puyol