

QUALITY, ENVIRONMENTAL AND SAFETY POLICY

REVIEW 2
May 2019

Tenka Best S.L.U.'s quality management system is based on ISO 9001:2015. The scope of the system is the design, manufacture and commercialization of air fresheners and biocides; and the commercialization of home care products.

Our Policy seeks complete customer satisfaction through products that meet or even exceed their expectations; and compliance with the requirements and expectations of all stakeholders.

Tenka Best S.L.U. controls and monitors activities related to the management of waste, noise, dust, soil pollution and other environmental impacts as a result of its activities and the use of renewable energies.

Tenka Best's Integrated Quality, Environment and Occupational Safety Management Policy is based on the following objectives:

1. To guarantee the safety and quality of the products that we manufacture.
2. To be careful of the health and safety at work and the training plan of our employees as essential values for the development of the company.
3. To have a good financial situation)
4. To fulfill the Legal requirements regarding Quality ,Environmental and Occupational risks.
5. To do use of Continuous improvement, based on the Deming Circle (PDCA) and risk assessment.
6. To Apply Corporate Social Responsibility (CSR) objectives.

In order to achieve these objectives, Tenka Best is committed to promoting the following actions:

- Communicate and spread to all members of the organization and all stakeholders the importance of satisfying customer requirements, as well as legal and regulatory to apply in our activity, and this Policy.
- Establish quality improvement objectives that are quantifiable and consistent with the purposes of the company and can be reviewed at least annually.
- Plan and develop actions aimed at reducing the costs of Non-Quality, improving productivity and sustainability of the company.
- Maintain a continuous training programme where preference is given to risk analysis rather than corrective measures.
- To maintain a continuous training plan where preventive actions have priorities over corrective ones.

In Aiguafreda, 23rd of may 2019
Ramón Albert Raich Puyol